



CARING FOR YOUR NEW PEN (OR THINGS)

Wood Pens:

Your new wood pen, or other item, is made from natural materials which exhibit variations in color, pattern, & texture. No two are ever exactly alike! These variations are normal & not considered defects. Some woods that exhibit a pronounced grain structure may actually have spots that are “textured”. We deliberately do not attempt to perfectly smooth all woods, believing that the texture of the wood lends to the overall natural feel of the product.

Being a natural material, wood is subject to stresses due to temperature, moisture, handling, etc. These pens should not be subjected to liquids of any kind. Our finishes may contain various oils, waxes, or shellac. Please be aware that solvent liquids, like alcohol, will dissolve the finish on the pen! The finish may wear over time due to friction from skin & skin oils & sweat. It is OK to gently clean the pen with a damp cloth (never get water in the mechanism!) & renew the finish with any good paste or furniture wax intended for wood. It is not necessary, of course, just if you want to restore the finish.

This product should be treated in the same manner as fine furniture.

Our pens are warranted against defects in material and workmanship for 45 days. No other warranty is expressed or implied & our liability extends to replacement pen or refund only. Pens subject to excessive abuse, temperatures, liquids, or chemicals will not be covered by any warranty. Pens cannot usually be repaired, so warranty coverage is for replacement of the entire pen if necessary. Items damaged by water or chemicals are not covered by warranty.

Acrylic Pens:

If your pen has an acrylic body, or has an acrylic finish over wood, it is less likely to be damaged by normal handling and requires no care. However, please avoid any chemicals that will dissolve plastics, such as nail polish remover, alcohol (drinkable or otherwise!), oil, acetone, & other solvents. Depending upon the actual plastic material, it may be more likely than wood to crack if dropped on a hard surface.

Pen Refills:

Ballpoint ink refills are Cross or Parker brand, available at all good stationary or office supply stores. Schmidt Easyflow 9000 or Unibene are great alternative brands for Parker style pens. MiniBolt pens use Zebra #4C or Cross #5828-4 refills, also commonly available. **Please note: some pens have springs on the refill end which are non-symmetrical. Note how the spring is installed on the refill being removed and re-install the same way.** Reversing the spring can make the pen not extend or retract properly. Rollerball pens use any brand of gel or rollerball refill that has the same size and shape as the original (Pilot G2 is the preferred gel!)

With care, your fine wood pen will give many years of delight and service.

“A Fine Pen Is Jewelry For Your Words”